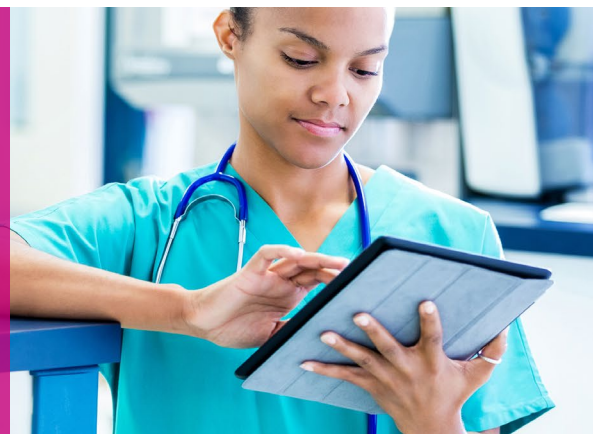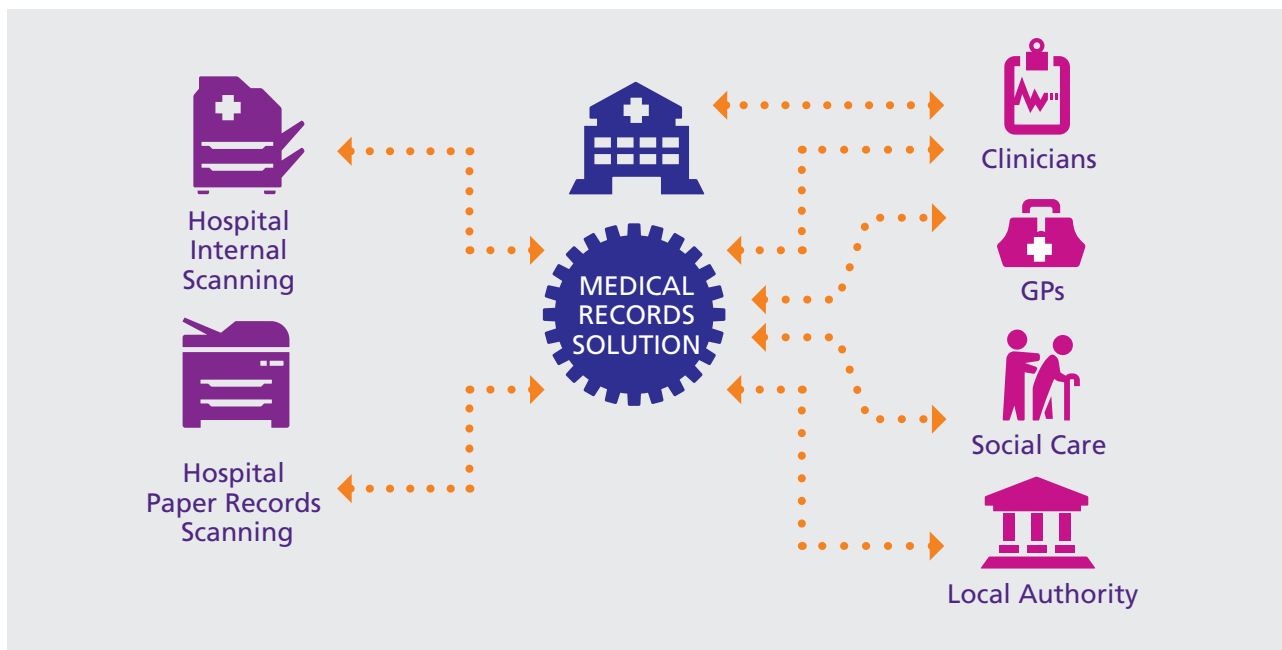# SynApps
SOLUTIONS

Medical Records - an end to end view of the patient record from creation to archive

Making digitised medical records work harder for your clinicians through intelligent indexing and access

SynApps' end-to-end solutions not only digitise existing medical records, but also transform their accessibility and usability. That's because scanned images of paper records are flowed into an enterprise content management (ECM) system, or a Vendor Neutral Archive (VNA) based on an ECM platform. This enables medical records to be managed more flexibly, added to, and stored intelligently to enable rapid retrieval at the point of needs and because this uses an open and standards-based approach, it means it can connect easily with and be viewed through everyday hospital applications eg electronic patient record (EPR) systems.

In this way, Trusts can be sure of delivering the productivity and patient care benefits that are expected from digital initiatives. That includes paving the way for more integrated care.

Digital medical records solutions from SynApps Solutions: key features & benefits

- Because the content of paper medical records is automatically captured and indexed during the scanning process, clinicians are able to search by key words in addition to a patient's NHS number, speciality and more, for **rapid information access at the point of need.**

- Clinicians can select **different views** when retrieving records – eg by timeline, thumbnails, speciality or episode.

- Our content management platform allows pathology test results, medical images, referral notes, social care records, voice and video recordings all to be stored together, in a **single repository**. This is open and standards-based, which means it can connect easily with and be viewed through everyday hospital applications eg electronic patient record (EPR) systems.

- Depending on their priorities, Trusts can choose to scan the complete record archive, scan on demand, or focus on 'frequent flyers' or notes from the last X number of years.

- Our content platform provides for the full range of **retention and records management services**, and associated **reporting**. Configurable dashboards show activity at a glance, and reports can be easily configured to show desired metrics.

- It can also encompass business process/workflow management and electronic forms to **remove the creation of paper**.

- A single, central archive for complete medical records means **less time spent** tracking down information, and **better care for patients**.

- **Greater cost efficiency**. A non-restrictive, non-proprietary content platform removes the need for multiple systems - for different departments, or managing different types of data.

- **Compliance**. SynApps solutions support all of the required standards, such as the CDA standard for clinical document exchange, and integration with Fast Healthcare Interoperability Resources (FHIR). We also comply with strict security requirements: SynApps is both ISO 27001 and Cyber Essentials certified.

- **Rapid, flexible and affordable deployment**. Our solutions can be hosted on local premises or in the cloud, offering Trusts maximum sourcing and budget management options.

About SynApps

SynApps Solutions is a widely respected independent expert in enterprise content management. We provide highly integrated solutions and services of exceptional quality, thanks to the deep skills and experience we have amassed over the last two decades.

Our customers, which span healthcare, government and commercial markets, are able to capture, manage and share knowledge dynamically and efficiently, with proven business and regulatory compliance benefits.

We provide software, consultancy, implementation and support services for leading ECM solutions, as well as our own content integration and migration solutions, ConXApps, which allow organisations to quickly maximise their investment in ECM technologies.

To find out how we could help your Trust maximise the benefits of medical records digitisation visit **www.synapps-solutions.com**